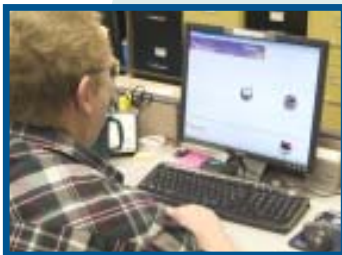


## Notable Accomplishments

- Partnered with the Motor Vehicle Division to dramatically improve the processes used to issue vehicle titles and renew registrations
- Partnered with the Division of Criminal Investigation to provide citizens Internet access to the Sexual or Violent Offender Registry
- Played a key role in establishing the Montana AMBER Alert system, which broadcasts information to the public in an effort to quickly and safely return abducted children
- Implemented the FBI National Crime Information Center (NCIC) 2000 initiative to standardize nationwide gathering of crime data
- Established a web-based training and certification system for Criminal Justice Information Network (CJIN) users
- Automated the process for broadcasting homeland security alerts across Montana's law enforcement network
- Implemented an electronic fingerprint processing system with the FBI that greatly reduces the time required to positively identify criminals
- Initiated the Integrated Justice Information Sharing (IJIS) Broker project, a multi-agency effort that is developing real-time information exchanges
- Redesigned and developed the department's award-winning website



JITSD staff members serve on national and state boards and committees charged with recommending policy, procedure and technology changes for public safety and government efficiency improvements, including the SEARCH Membership Group, a national consortium for justice information and statistics.

Division staff have also earned the Governor's Award for Excellence in Performance.

## Montana Department of Justice

**Mike McGrath**  
Attorney General

**Larry Fasbender**  
Deputy Director

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#### JITSD is proud to support all Department of Justice divisions:

Attorney General's Office	Legal Services Division
Central Services Division	Montana Highway Patrol
Division of Criminal Investigation	Motor Vehicle Division
Forensic Science Division	Office of Consumer Protection & Victim Services
Gambling Control Division	

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05/2007



### Justice Information Technology Services Division

- Collaborating with our partners and clients in the justice community
- Developing timely, innovative technology solutions to support their business processes
- Providing quality, cost-effective information technology services and support

## Justice Information Technology Services Division (JITSD)

Our mission is "to support the fair administration of justice through quality technology services and information management." The importance of our work is visible every day, at any hour, to the law enforcement and justice communities. It is also visible to those who conduct Montana driver or vehicle transactions, and to over 700 Department of Justice (DOJ) employees.

We believe excellence stems from making the effort to fully understand customer needs. We deliver cost-effective, quality service and technical leadership to ensure our customers' success. And we encourage our customers to take advantage of our expertise so they can focus on their business.

Our success depends on our staff. We hire the best and promote collaboration, personal initiative and accountability. Our leaders understand that good management leads to solid teamwork and exceptional customer service. JITSD's rewards come from performing high-quality work and having satisfied customers.

JITSD provides customer-oriented IT services through three cooperative bureaus.

### Application Services Bureau (ASB)

We work closely with our customers to manage their information systems and provide software solutions. This process includes business systems analysis and project management, as well as software design, development, testing and implementation.

Our goal is to help our customers define and implement cost-effective IT system solutions that comply with changing state and federal business requirements.

### Support Services Bureau (SSB)

We build and proactively manage DOJ's critical computing and network resources. Our thorough understanding of these resources allows us to listen to our customers' needs and then design and implement secure, seamless and non-intrusive solutions. The bureau works closely with vendors and other state agencies to broaden the services it provides.

More than 3,500 criminal justice agencies and other customers across Montana rely on our systems, networks and vigilance. Many depend on critical 24x7 access to the DOJ Fusion Center, a shared information center for law enforcement and our public and private partners.

Our team approach positions us to focus on our customers' goals by maintaining current technology, serving criminal justice information users and adapting to legislative changes.

### Criminal Justice Information Services Bureau (CJIS)

We gather, store and disseminate information vital to public safety and criminal justice communities. We partner with local, state, federal and private agencies to provide accurate, timely and complete criminal justice information over secure networks. We ensure the integrity of the data and reliability of systems through progressive training, audits and user support.

The Bureau manages Montana's law enforcement telecommunications network, its criminal history record system, fingerprint repository, active warrant file and concealed weapons permit registry. We are the clearinghouse for missing persons and the conduit for record exchange with other states and the FBI.

The identification services and records we provide to criminal justice agencies and other authorized users are critical in criminal investigations. And the criminal record checks we provide to schools, volunteer organizations and others help assure the safety of young, disabled and elderly Montanans.



JUSTICE  
INTEGRITY  
TRUST  
SERVICE  
DEDICATION